

ABSTRACT OF THE DISCLOSURE

An image forming device includes a communication unit connecting the device to a support center via a communication line and receiving and transmitting information by a communication with the support center. An error detecting unit detects an error of the device. A first warning unit controls, when the error is detected, an operation/display unit to display a repair call activation menu that indicates a defective condition of the device and enables a user to decide whether activation of a repair call transmitting function is allowed. A second warning unit controls a warning device to produce at least a warning sound indicating the defective condition of the device. When the defective condition of the device continues for a time, exceeding a predetermined period, without taking any repairing action, a warning executing unit executes either one of the warning controls of the first and second warning units or both.

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